

1. Impartiality Policy

This policy defines TECHT's commitment to impartiality and independence in the conduct of all laboratory, inspection, testing, verification, advisory, and consultancy activities performed under NATA Accreditation to ISO/IEC 17025.

This policy applies to all personnel, including directors, employees, contractors, and subcontractors.

1.1. Our Commitment

TECHT operates as an independent, third-party, corrosion consultancy and testing authority.

All technical decisions, professional opinions, inspection findings, test results, and reports shall be:

- Objective
- Evidence-based
- Technically justified
- Free from commercial, financial, operational, or personal influence

Commercial considerations, repeat business, client relationships, project schedule pressures, or contractual outcomes shall not influence technical conclusions or reported results.

TECHT does not modify findings to achieve commercial, scheduling, or contractual objectives.

1.2. Identification & Management of Impartiality Risks

TECHT recognises that risks to impartiality may arise from:

- Commercial or financial pressure
- Client influence or coercion
- Time or shutdown pressure
- Personal relationships
- Prior involvement in design, specification, or remediation
- Financial or professional interests
- Subcontracting arrangements

Impartiality risks shall be identified during contract review and monitored throughout the project lifecycle. Where risks are identified, they shall be documented and managed to eliminate or minimise their impact.

1.3. Conflict of Interest & Prior Involvement

Where TECHT has previously provided design, specification, advisory, remediation, or asset management services on an asset or system, any subsequent independent inspection, verification, or testing activities shall be subject to formal conflict-of-interest review.

Where necessary to maintain independence:

- Alternative qualified personnel shall be assigned; or
- The conflict shall be disclosed to the client; or
- The work shall be declined.

Personnel shall disclose any financial, personal, or professional interests that may influence, or be perceived to influence, impartiality.

1.4. Subcontracted Activities

Where subcontract laboratories or external service providers are engaged, TECHT shall ensure that such providers operate in accordance with ISO/IEC 17025 requirements and maintain impartiality consistent with this policy.

Responsibility for the validity and independence of reported results remains with TECHT.

1.5. Escalation of Impartiality Concerns

Any personnel who identify actual, potential, or perceived threats to impartiality, including client pressure, commercial duress, coercion, or requests to alter findings or results, must immediately report the matter to the Managing Director or nominated Quality Manager.

Personnel are authorised to suspend or refuse work where impartiality may be compromised.

All reported concerns shall be documented, investigated, and addressed in accordance with TECHT's nonconforming work and corrective action procedures.

No employee or contractor shall suffer retaliation, disadvantage, or adverse consequences for raising concerns in good faith.

Where required, TECHT shall formally notify the client that independence obligations prevent compliance with any request that compromises ISO/IEC 17025 requirements or professional integrity.

1.6. Authority

The Managing Director (or delegated Quality Manager) has authority to:

- Suspend work
- Withhold or withdraw reports
- Require reassessment or repeat testing
- Notify affected clients

Records relating to impartiality risks and actions taken shall be reviewed during Management Review.

1.7. Policy Implementation and Review

This policy will be communicated to all personnel and will be available to all relevant parties. TECHT's management is responsible for the implementation, maintenance, and review of this policy as a part of the management review process to ensure its continued suitability, adequacy, and effectiveness.



Giles Harrison
Managing Director
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